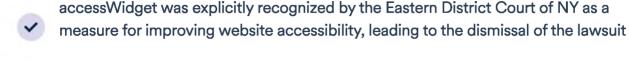
# How accessiBe helped a Plastic Surgeon get a digital accessibility lawsuit dismissed



## Key takeaways



accessiBe's Litigation Support played a crucial role in securing the dismissal of this lawsuit, with the accessiBe team offering guidance and necessary materials in a SLA with quick turnaround times

When you choose accessiBe, you're choosing a web accessibility partner who will be with you every step of the way

The judge ruled that these measures, "and the site's use of an accessibility widget", were "sufficient to assure the Court that there is no reasonable expectation that the [accessibility] issues purportedly identified by Plaintiff will recur."

#### Dr Hidalgo a plastic

The challenge

Dr. Hidalgo, a plastic surgeon based in New York, faced a significant challenge when a plaintiff filed an ADA lawsuit against him, alleging his website was not accessible to people with disabilities. Confronted with serious legal and reputational risks, Dr. Hidalgo and his team turned to accessiBe for support.

#### In 2024, more than 4,000 ADA digital accessibility lawsuits were filed, with most targeting small to

The problem to solve

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mid-sized businesses. It means businesses like Dr. Hidalgo's needed to:

#### Even businesses actively working on accessibility can become targets of opportunistic

Address unwarranted claims

lawsuits, putting them at risk of costly legal battles. Having a trusted partner like accessiBe is essential for getting the right information needed to defend against unwarranted claims.

### Without the right documentation, demonstrating accessibility compliance can be complex and time-consuming. Dr. Hidalgo needed clear evidence to prove his

Prove accessibility efforts

website's accessibility.

## Facing legal action can be overwhelming. Dr. Hidalgo required expert guidance and legal support to navigate the process and defend his case effectively.

Defend with confidence

#### "Our dedicated Case Manager provided a thorough explanation of the

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us with a recommended attorney specializing in ADA digital accessibility cases. accessiBe's litigation support was instrumental in securing the quick dismissal of this case and proving the effectiveness of my client's accessibility effort."

David Feather, Attorney

process and detailed documentation in a timely manner and connected

# unwarranted claims. With accessWidget's built-in documentation, Dr. Hidalgo demonstrated commitment to ongoing monitoring and maintenance, demonstrating efforts to meet legal standards and creating a digital space where everyone feels welcome.

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The solution

Here are some of the benefits:

You'll have a trusted advocate guiding you at every step, offering tailored support and

Dr. Hidalgo leveraged accessiBe's Litigation Support Package and expert guidance to counter

## Top ADA attorney consultation Gain expert advice from a top ADA attorney with vast experience in accessibility and

A dedicated case manager and trusted advocate

compliance, providing your team with invaluable guidance and strategic insights

Receive documentation to confirm your website's accessibility status and details of

Claim analysis & responses

your compliance efforts

Proof of accessibility documentation:

expertise from start to finish

ICAAP-certified experts evaluate every complaint, review your website, and deliver a comprehensive report with responses to challenge the claims

# Multi-verification testing For added confidence, we leverage multiple industry leading testing tools to scan your

website and validate its accessibility

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"accessiBe's support was a tremendous help. Being involved in litigation is never easy, but accessiBe quickly provided the necessary documents and reports that showcased our accessibility efforts. Their prompt and thorough

response was key in demonstrating our commitment to compliance and

ultimately contributed to the dismissal of the case."

David Hidalgo, MD FACS

Ready to protect your website

from legal challenges?

Learn more about accessiBe's solutions and get started today

BOOK A DEMO >